



### **MASTER CLASS IN PUBLIC SERVICE EXCELLENCE**

Date: Thursday 13<sup>th</sup> August 2015

Time: 09h30-16h00

Venue: Hackle Brooke

11 Conrad Drive,

**Cnr Conrad Drive & Jan Smuts Avenue** 

Craighall

### **PLENARY**

09h30 - 09h40	Welcome and Introduction/Introduction the	Ms Rhoda Kadalie
	Evaluation Form	(Executive Director)
09h40 - 09h50	Welcome	KAS Resident Representative
		Dr Holger Dix
09h50 - 10h20	Facilitating the uptake of a Green Infrastructure	Mrs Christina Culwick
	approach in municipal planning, the case of the	(Researchers: Gauteng City-Region
	Gauteng City-Region	Observatory)
10h20 - 10h40	Discussion	

**Chair: Rhoda Kadalie** 

### RECYCLING AND WASTE MANAGEMENT

10h40 - 11h00	Orange Bag Recycling Programme	Mr Robert Abbu
		(Deputy Head: Strategic and New
		Development)
11h00 - 11h40	Mariannhill Landfill Conservancy / Gas to	Mr John Parkin

	Electricity Project	(Deputy Head: Plant & Engineering)
11h40 – 12h00	Discussion	on

12h00 – 12h15 <b>TEA BR</b>	REAK
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# **Chair: Chrischar Maasdorp**

## **WATER AND SANITATION**

12h15 – 12h50	e'Thekwini Water and Sanitation Programme	Mr Teddy Gounden
	(Customer Debt Relief, Education and Communal	(Acting Project Executive)
	Ablution Blocks)	
12h50 - 13h10	Sustainable Waste Management via LaDePa	Mr Dave Wilson
	Technology	(Senior Manager)
13h10 – 13h20	Discussion	

:	13h20 – 14h00	LUNCH
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## **Chair: Rhoda Kadalie**

14h00 – 14h20	Drakenstein 8MI/Day Meulwater Treatment	Mr Andre Kowalewski
	Works/Water Demand Management Successes	(Head of Water Services)
14h20 - 14h40	Hammarsdale Sustainability Project	Mr Chris Fennemore
		(Manager: Pollution &
		Environmental Branch)
14h40 – 15h00	Discussion	

### Chair: Rhoda Kadalie

15h00 – 15h40	Complete Master Class Evaluation Form	Ms Rhoda Kadalie
	Discussion and Closure	