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SEMINAR

Building Trust and Reputation through Communication: The Role of Online and Social Media

Tuesday 18th March 2014, 9.00 – 15.00 hrs Venue: Conference Room 1, Sivatel Bangkok Ploenchit

8.30 - 9.00 hrsRegistration 9.00 – 9.20 hrs Opening Remark by Mr. Michael Winzer, KAS Representative to Thailand On the topic of "Public Relations Work and Structuring for Governmental And Non-Governmental Organisations: Scope of Work And Strategies" 9.20 – 10.20 hrs Lecture by Mr. Christian Schultz Lecturer and Expert on Public Relations from University Of Applied Sciences and Arts Northwestern Switzerland On the topic of "Building Trust and Reputation through Communication: The Role of Online and Social Media" $10.20 - 10.30 \, hrs$ **Questions and Discussion** 10.30 - 11.00 hrs Coffee Break 11.00 – 12.30 hrs Presentation by Mr. Alastair Carthew Forty years experience as newspaper and television Journalist, public relations consultant, and media Executive On the topic of "Effective Media Communications Techniques for Thai Government and Non-Government Agencies" 12.30 - 13.30 hrs Lunch Break 13.30 – 15.00 hrs Group discussion and clarification of remaining questions 15.00 hrs Closing and Coffee Break

Remark: The simultaneous interpretation system will be provided in the morning session.