

Face-to-Face Engagement

Monday, 20 September 2021

14:00 – 17:00 | **Reconnecting & Reflection on E-learning** (various exercises)

Tuesday, 21 September 2021

CSOs and Change

08:00 – 13:00

- The Essence of Change Management (revisited)
- The Importance and Management of Conflict during Change
- Essential Conflict Management Skills

14:00 – 17:00

- Revisiting your Change Management Strategy
Refer assignments:
 - o Stakeholder Mapping
 - o Stakeholder Needs Assessment
 - o Change Management Strategy
 - o Stakeholder Communication Strategy

Wednesday, 22 September 2021

Relations, EQ and the Fibre of Society

08:00 – 13:00

- Essential Elements to Human Development, incl.
 - o The Role of Relations in the Human Psyche & Society
 - o Early Childhood Development
 - o Stages and Tasks in Life

14:00 – 17:00

- CSOs & their Role in the Fibre of Society
Reflect on
 - o Namibian National Statistics
 - o Critical interventions & CSOs' Responsibility

Thursday, 23 September 2021

Relations in the 4th Industrial Revolution

08:00 – 13:00

- Dimensions of the 4th Industrial Revolution
- The Impact of the 4th Industrial Revolution in Namibia

14:00 – 17:00

- The 4th Industrial Revolution & Your CSO
 - o Optimising the Benefits
 - o Preparing the Youth
 - o Minimizing the Negative Impact

Friday, 24 September 2021

Your EQ and Relations as Leader in the CSO Sector

08:00 – 12:00

- Critical Self-Exploration & Analysis (various practical scenarios)

12:00 – 13:00

Consolidation & The Way Forward