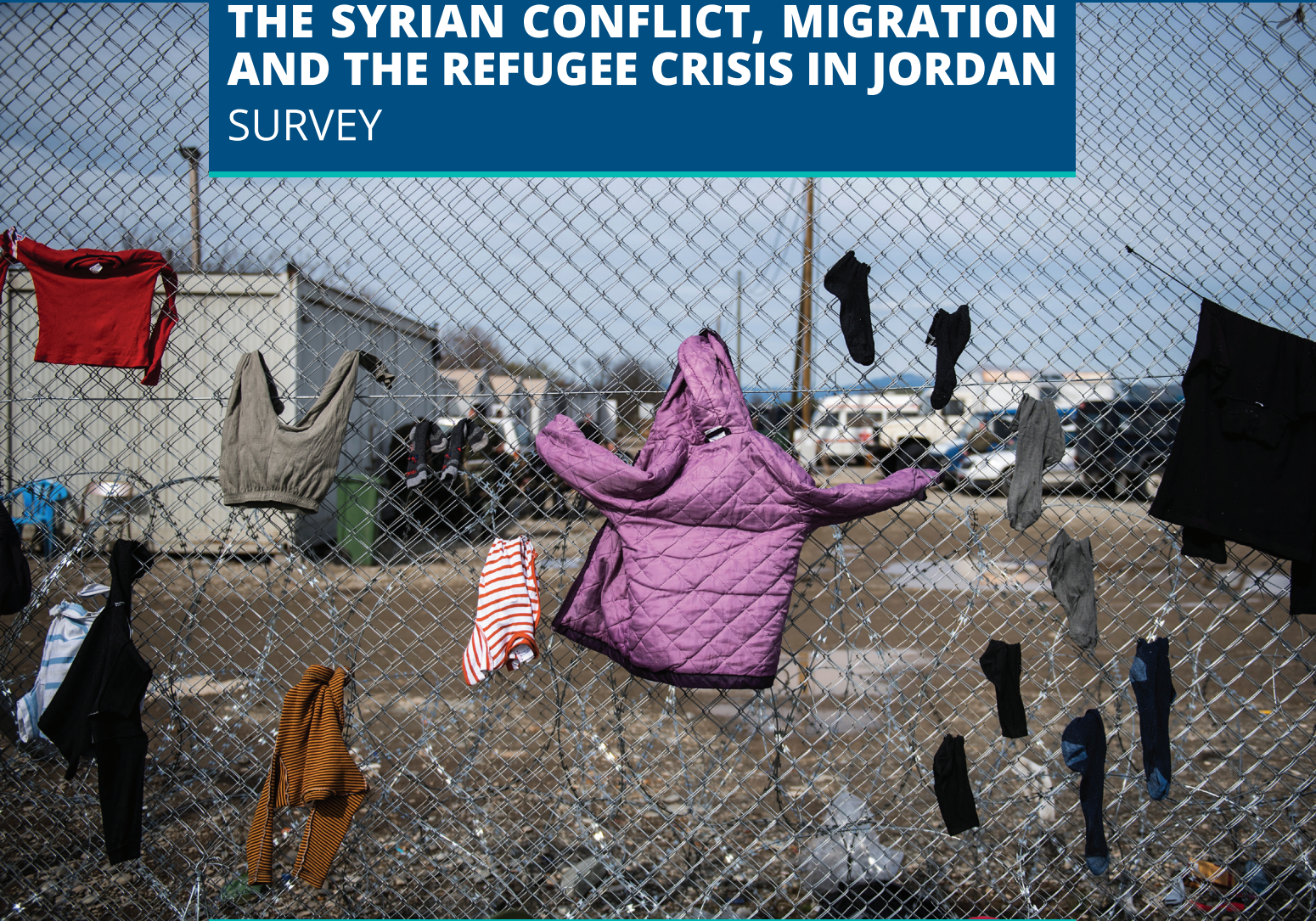


THE SYRIAN CONFLICT, MIGRATION AND THE REFUGEE CRISIS IN JORDAN

SURVEY





**THE SYRIAN CONFLICT, MIGRATION
AND THE REFUGEE CRISIS IN JORDAN**
SURVEY

INTRODUCTION

Despite its weak economy and scarcity of resources, Jordan has shown itself to be extraordinarily generous in its reception and care of Syrian refugees since the outbreak of the Syrian civil war in 2011. With 89 refugees per 1000 inhabitants, Jordan has the second-largest ratio of refugees to population amongst Syria's neighbors that have taken in refugees (Lebanon has the highest ratio). The Hashemite kingdom is perceived as a model country in its treatment of refugees, who are allowed access to state healthcare and education. Consequently, Jordan has received significant international financial support. Despite this support, the influx of refugees has increased the already existing domestic challenges in Jordan. Property and rent prices, especially in those areas hosting large numbers of refugees, have risen immensely. The demand for water increased to the extent that Jordan went from occupying the 4th to 2nd place on the ranking for the countries with the least water per capita. The healthcare system, too, is beyond capacity. At the same time, Jordan faces its own domestic economic crisis, as price hikes and a reformed income tax law have increased dissatisfaction among the people. This survey looks into the perceptions of Jordanians and Syrian refugees of each other, the perceived impact of the refugee crisis on Jordan and tackles Syrian and Jordanian views on the Syrian conflict and the broader topic of migration. Konrad Adenauer Foundation and its longstanding valued partner NAMA Strategic Solutions and Intelligence have teamed up to produce this survey.

Dr. Annette Ranko

Resident Representative
Konrad Adenauer Stiftung
Jordan Office



NAMA is a technology driven strategic intelligence solution provider to key stakeholders in the public and private sectors. NAMA strives to advance political, social and economic development in the MENA region, and more specifically in Jordan, by utilizing over 100 years of combined collective experience in polling, social science research, security, business consultancy/ investment, monitoring and evaluation, and sustainable socio-economic development.

In addition to its demonstrated success in survey research and development since its inception in early 2016, NAMA built a high-tech polling center dedicated to data gathering and knowledge creation for political, social and economic purposes in Jordan and beyond. Nowadays, NAMA is building a state-of-the-art Media Monitoring Center (NMMC). It will monitor TV, Radio, Newspapers, and social media platforms. This operation of open source intelligence gathering is unique in its linguistic capabilities covering Arabic and its variants, Urdu, Persian, Kurdish, Turkish, and Swahili. The system is also capable of facial and voice recognition. The combination of polling and open source intelligence capabilities gives NAMA an advantage in research and due diligence methods.

MAIN FINDINGS

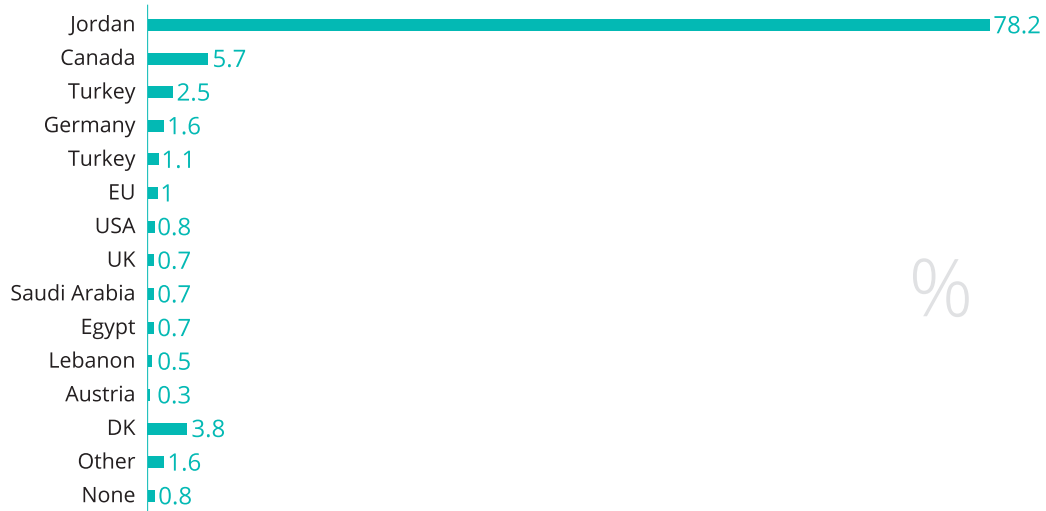
- 78,2% of Syrians consider Jordan to be the country that treats refugees best (Canada 5,7%, Turkey 2,5%, Germany 1,6%)
- 56% would choose Jordan and 19% would choose Canada as the place to go as a refugee (USA 3,5%, Germany 2,5%)
- 97,7% of Syrian refugees have felt welcomed in Jordan to a great or medium extent
- 43% of Syrian refugees will probably or definitely go back to Syria while 56% will probably or definitely never go back
- 31,3% of Jordanians and 44,5% of Syrians want to migrate to another country
- 49,2% of Jordanians expect the Jordanian economy to worsen in the future (only 5,3% of Syrians agree)
- 86,5% of Jordanians believe Syrian refugees should return to Syria and 81,3% of Jordanians do not think that Jordan should have taken more Syrian refugees
- 46,8% of Syrian refugees believe that Jordan should have done more to support them, only 23,6% of Jordanians agree
- 66,4% of Jordanians say that the presence of Syrian refugees in the country has had a negative effect on their life, citing negative effects on the economy, public debt, healthcare quality and security
- Nevertheless, 66,8% of Jordanians describe their feelings towards Syrian refugees as very or somewhat positive
- 89% of Jordanians and 88% of Syrians agree or strongly agree with the reopening of the Jordanian border with Syria
- 74,1% of Jordanians and 74,2 % of Syrians are neither supportive of the Syrian opposition nor the Syrian government in the conflict

SAMPLING AND METHODOLOGY

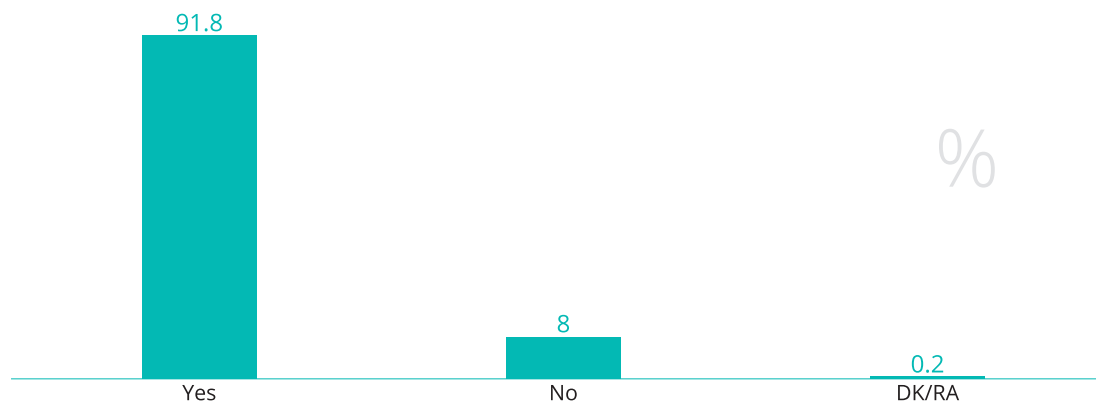
- The poll was conducted in November 2018 by NAMA.
- It covered a sample comprising of 1,305 Jordanians and 600 Syrian refugees in Jordan.
- The survey tool was designed cooperatively between KAS and NAMA.
- A primary draft was prepared and revised.
- Interviews were conducted through face-to-face interviews.
- The supervisor monitors the data collection and ensures the implementation of quality assurance measures.
- There are two functions specifically assigned to the data analysis team. They simultaneously handle the statistical analysis of the multiple choice questions in addition to the coding and analysis of the open ended answers through statistical analysis software such as SPSS & CPro.

SECTION I SYRIANS ONLY ▶▶

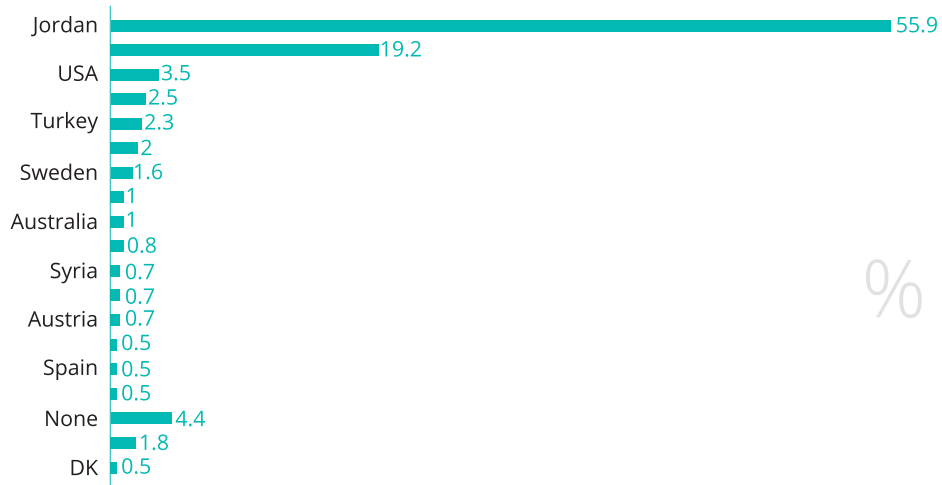
TAKING ALL THINGS IN CONSIDERATION, WHICH COUNTRY DO YOU THINK TREATS SYRIAN REFUGEES BEST?



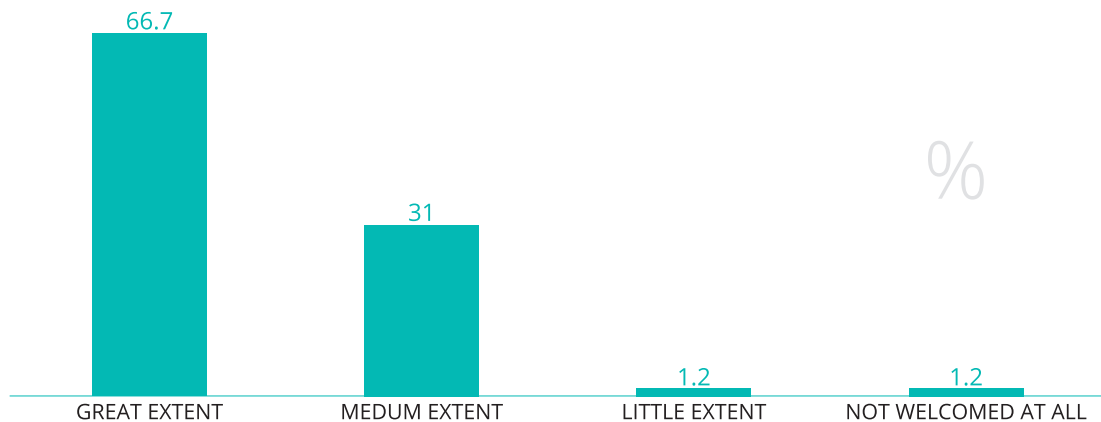
DO YOU CONSIDER IT AN ADVANTAGE BEING A REFUGEE IN AN ARAB COUNTRY WITH A SIMILAR LANGUAGE AND CULTURE?



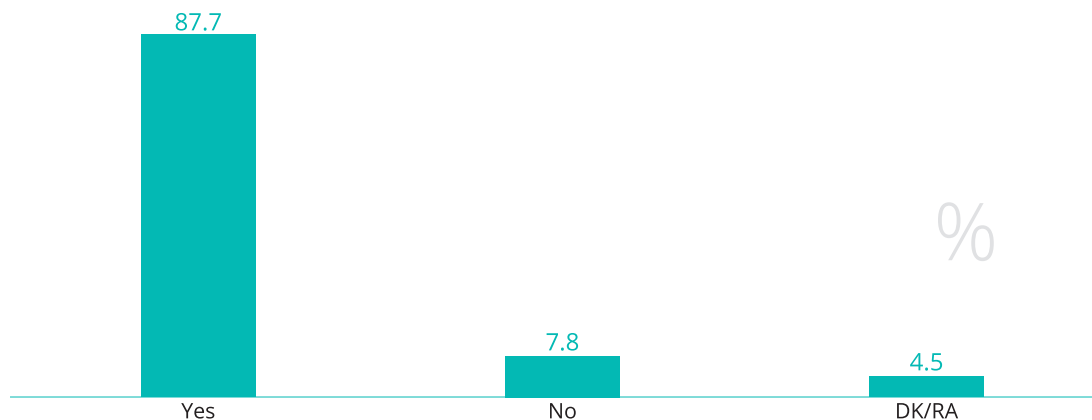
IF YOU WERE GIVEN A CHOICE, WHICH COUNTRY WOULD YOU CHOOSE TO GO TO AS A REFUGEE?



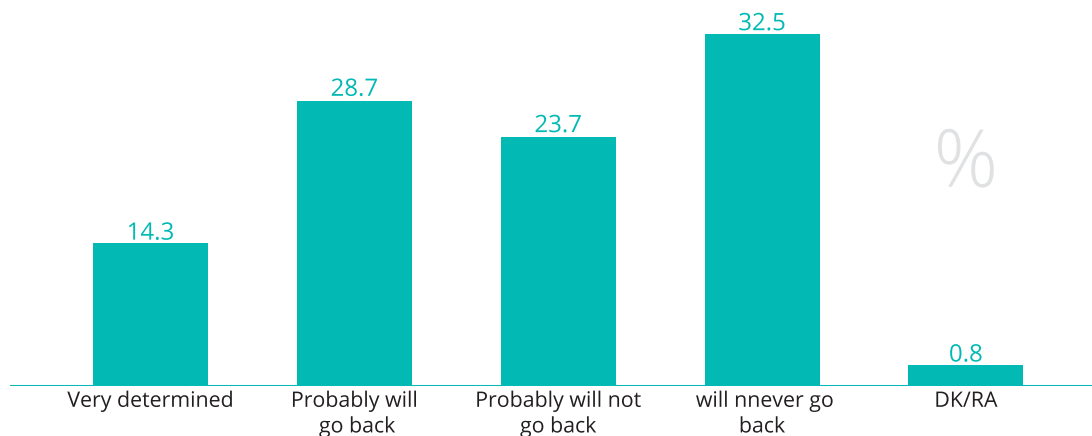
TO WHAT EXTENT HAVE YOU FELT WELCOMED IN JORDAN?



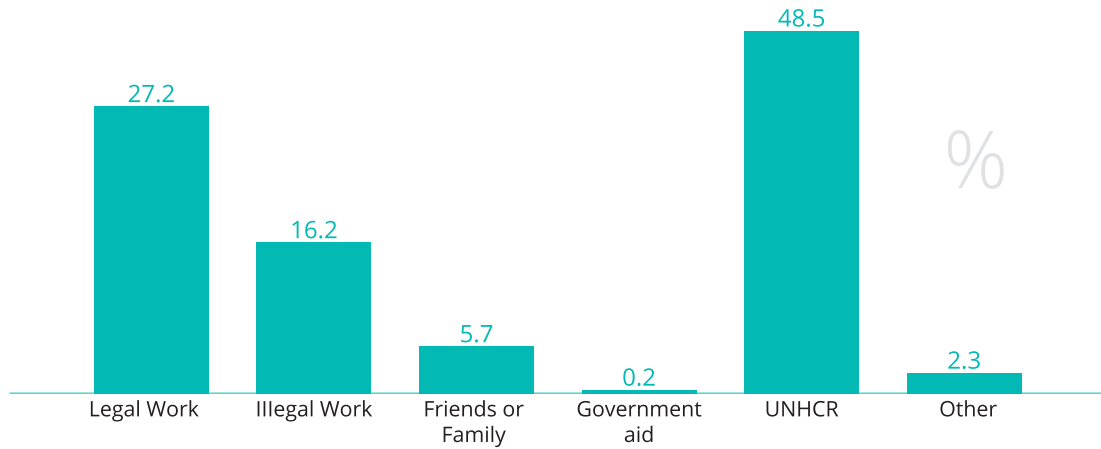
DO YOU FEEL YOU ARE TREATED BETTER IN JORDAN THAN YOU MAY HAVE BEEN IN TURKEY OR LEBANON?



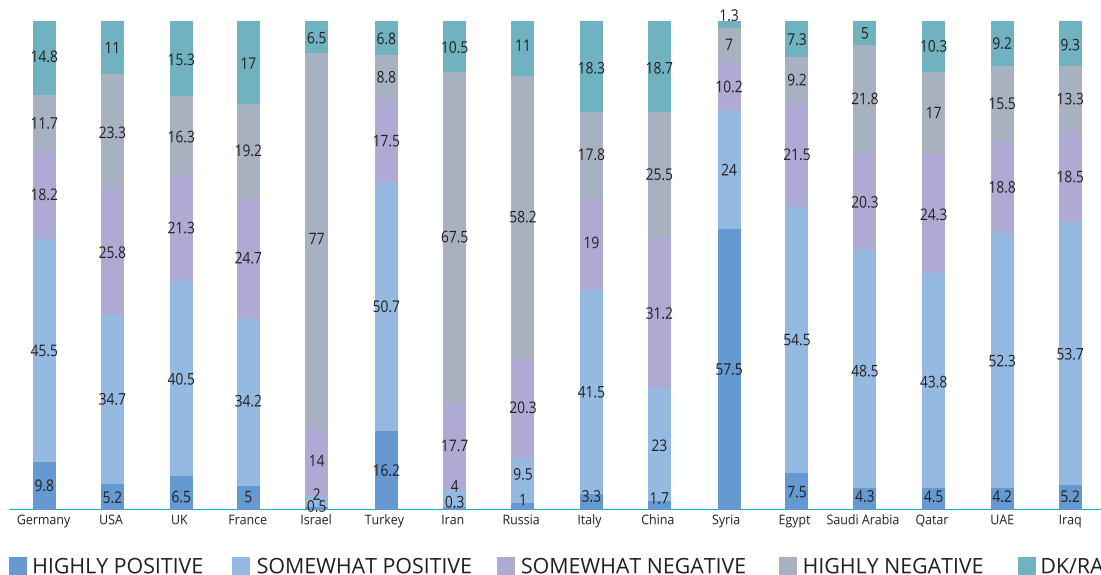
REGARDING RETURNING TO SYRIA, HOW DETERMINED ARE YOU TO GO BACK?



WHERE DOES YOUR INCOME COME FROM?

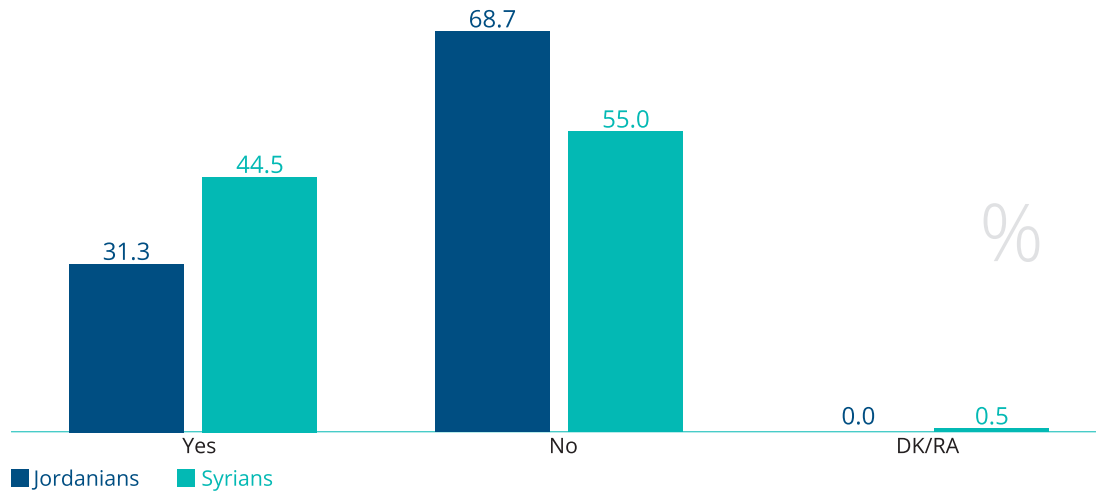


ALL IN ALL, HOW DO YOU DESCRIBE YOUR ATTITUDE TOWARD THE FOLLOWING COUNTRIES:



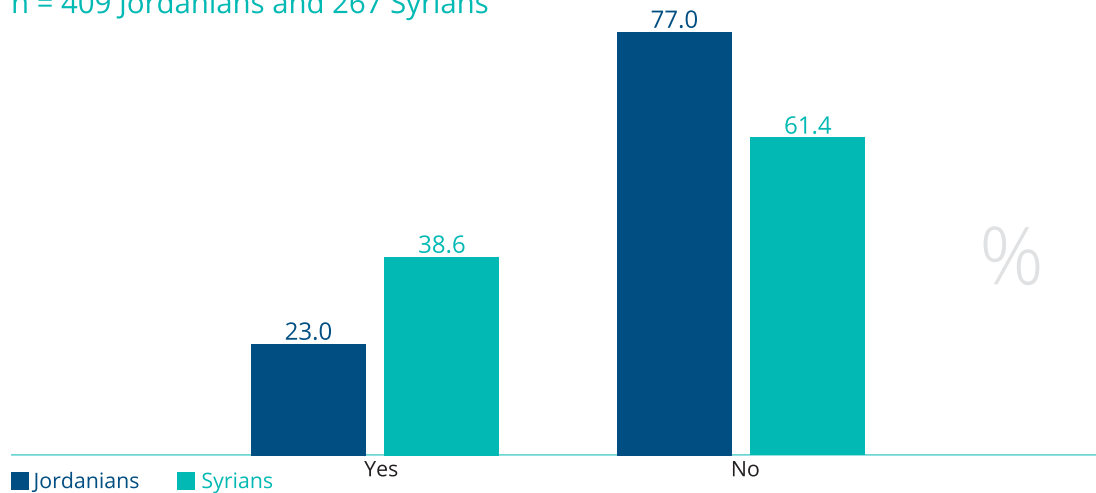
SECTION II MIGRATION ►►

DO YOU WANT TO MIGRATE TO ANOTHER COUNTRY?

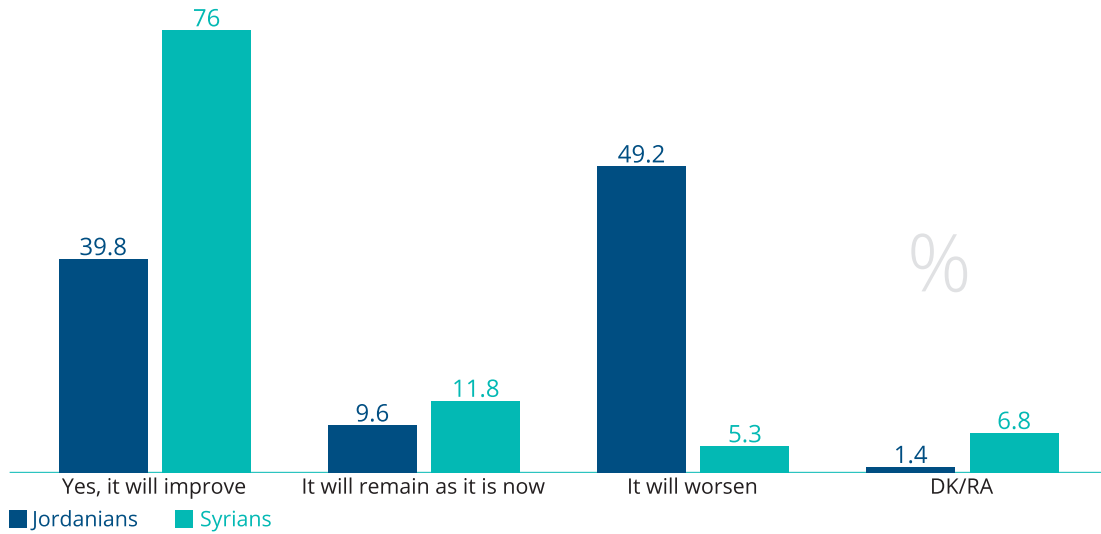


HAVE YOU TAKEN STEPS TOWARDS THAT END?

n = 409 Jordanians and 267 Syrians

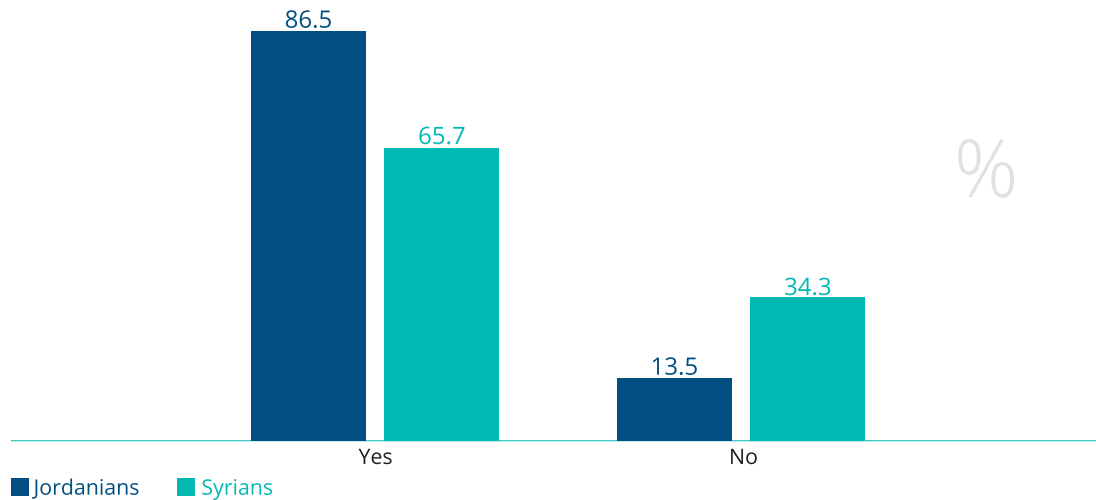


DO YOU BELIEVE THAT JORDAN WILL BE ECONOMICALLY BETTER IN THE NEAR FUTURE?

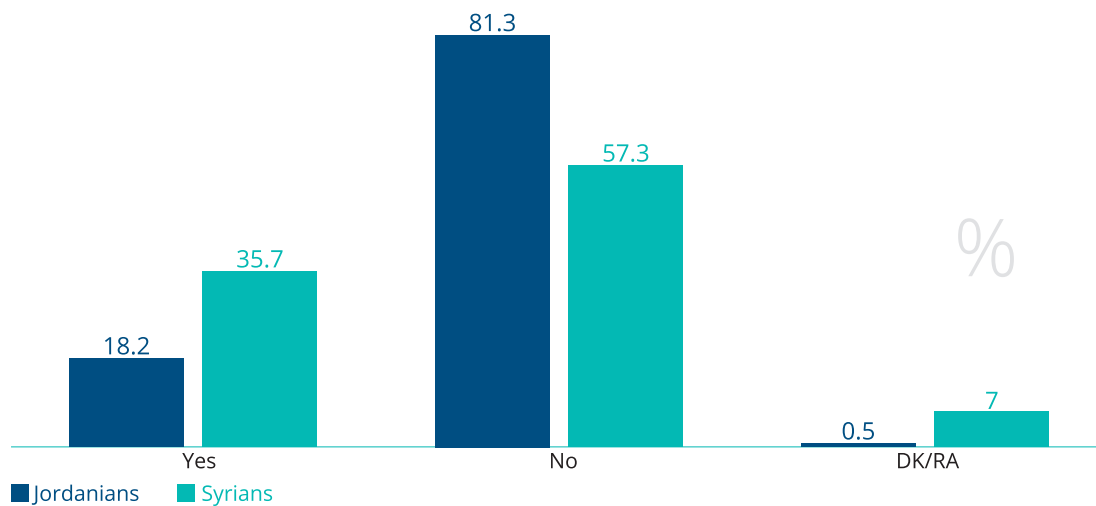


SECTION III PERCEPTION OF SYRIAN REFUGEES AND LIVELIHOODS ▶▶

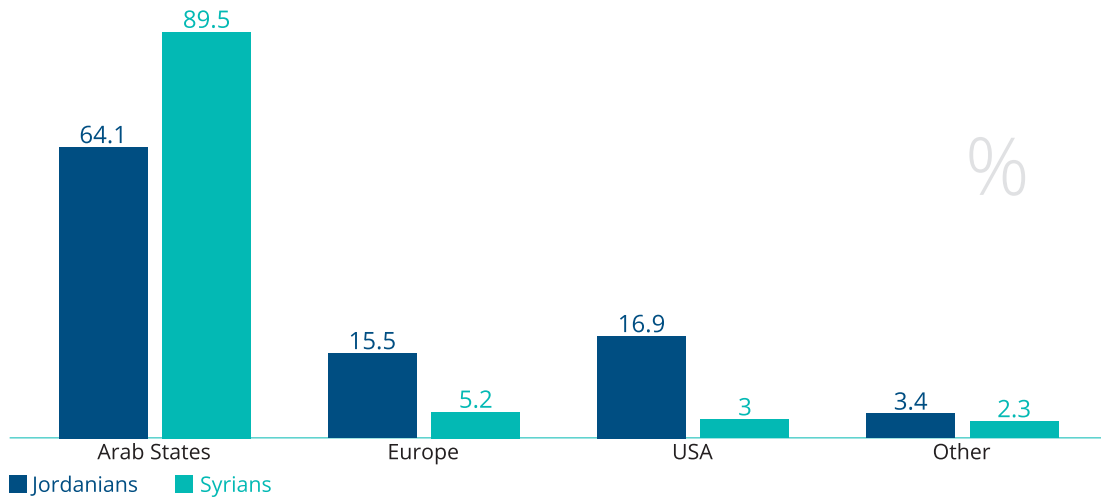
SHOULD SYRIAN REFUGEES RETURN TO SYRIAN?



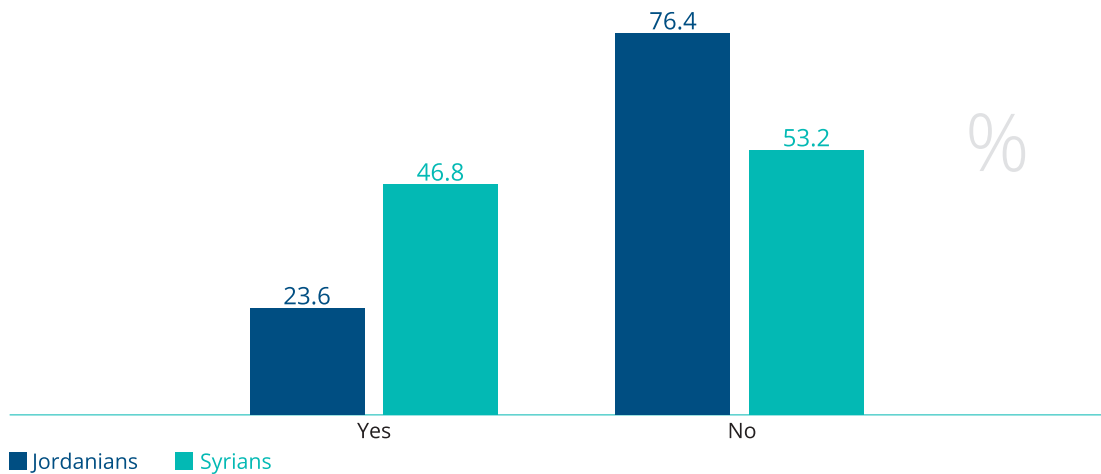
SHOULD JORDAN HAVE TAKEN IN MORE REFUGEES?



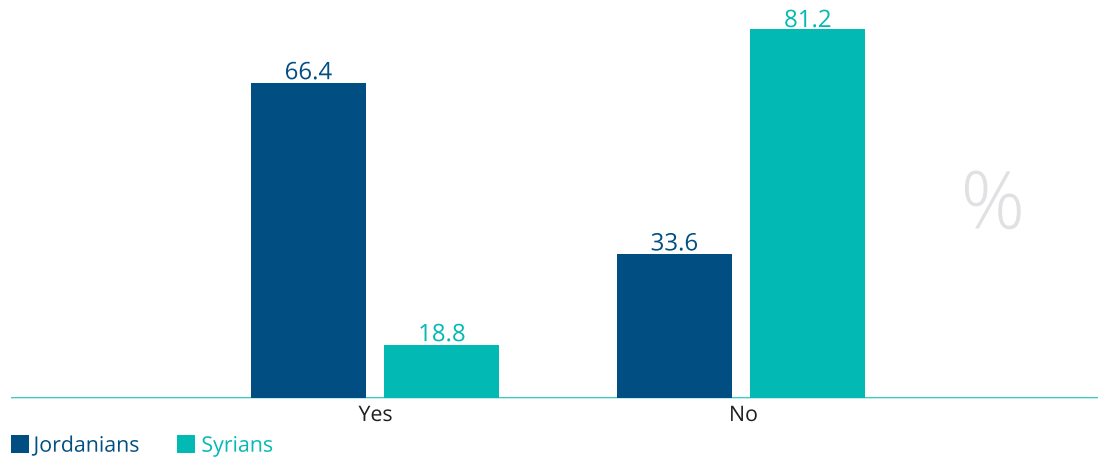
WHO DO YOU THINK SHOULD HAVE TAKEN IN MORE REFUGEES?



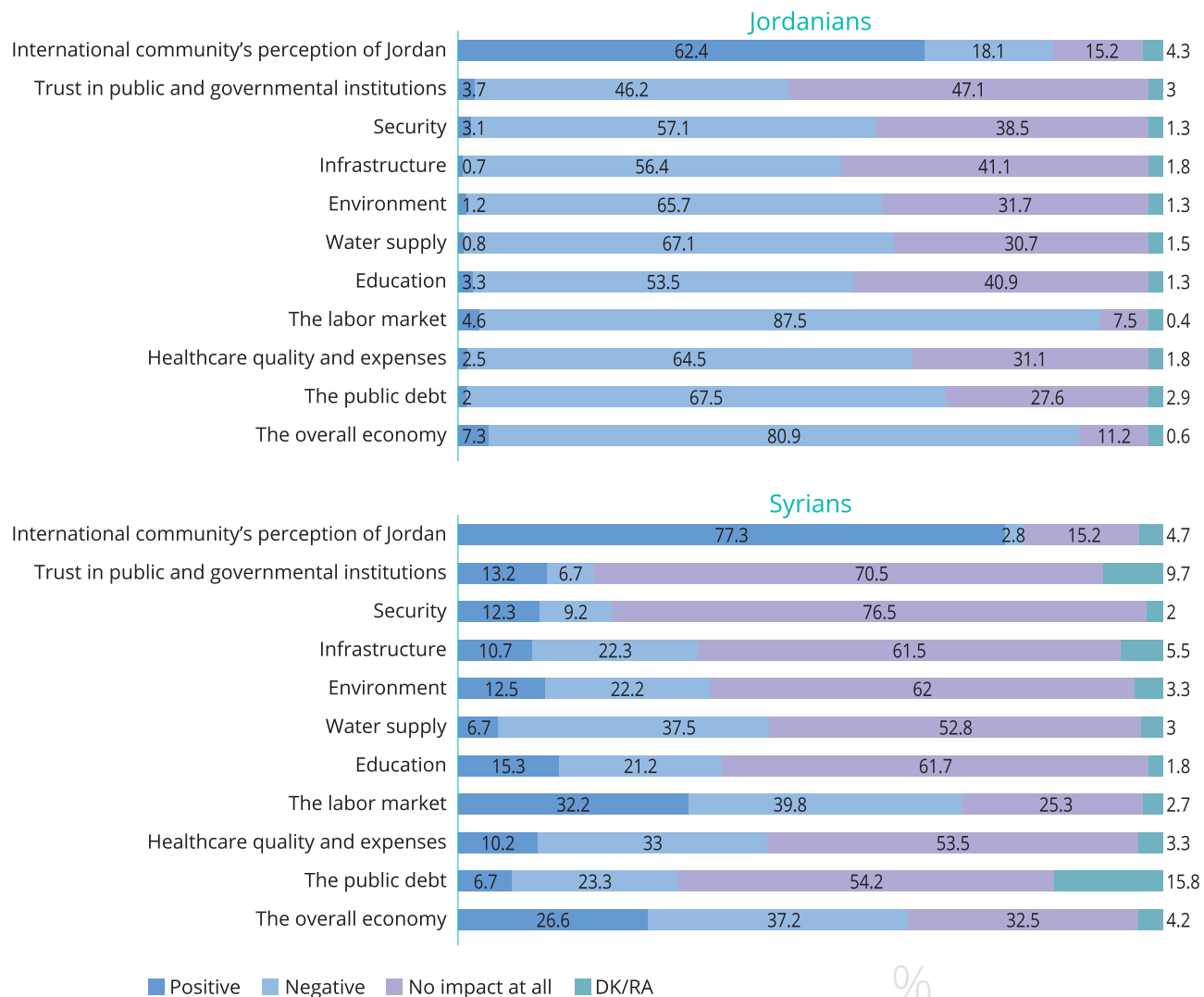
DO YOU BELIEVE THAT JORDAN SHOULD HAVE DONE MORE TO SUPPORT SYRIAN REFUGEES?



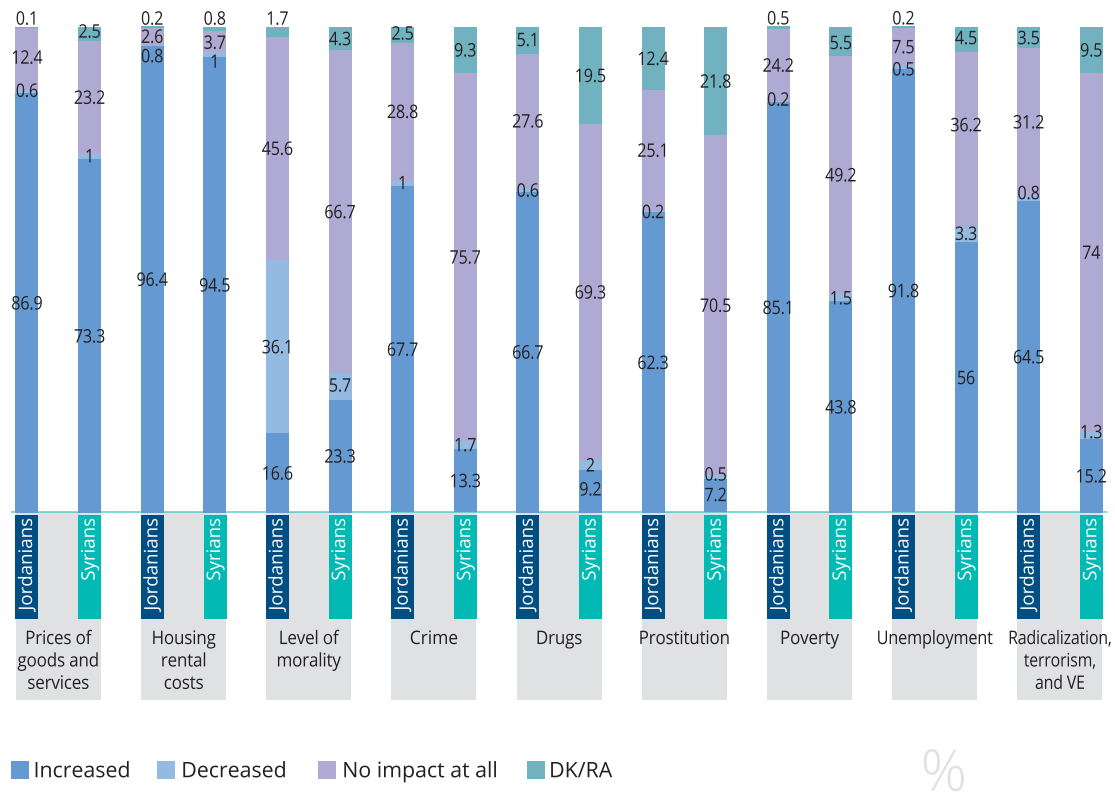
OVERALL, DO YOU BELIEVE THE PRESENCE OF SYRIAN REFUGEES IN THE COUNTRY HAS A NEGATIVE EFFECT ON YOUR LIFE?



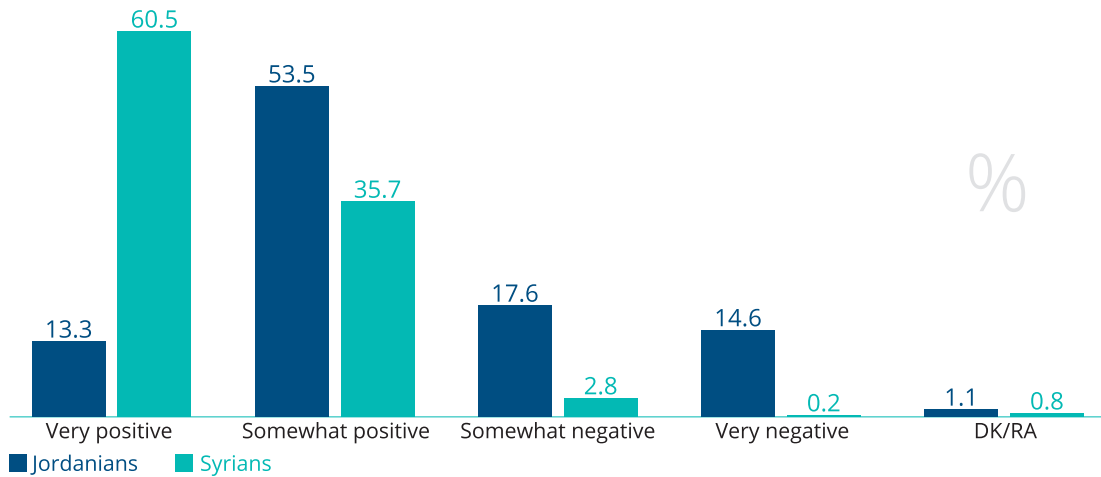
DO YOU THINK SYRIAN REFUGEES HAVE HAD A POSITIVE IMPACT, A NEGATIVE IMPACT, OR NO IMPACT AT ALL ON JORDAN IN REGARDS TO THE FOLLOWING?



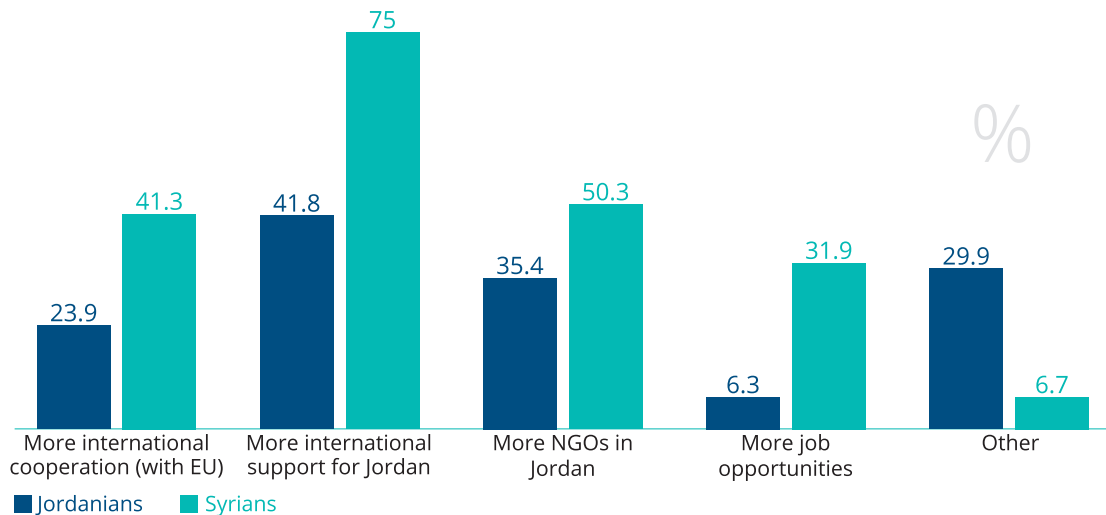
DO YOU THINK THAT SYRIAN REFUGEES HAVE INCREASED OR DECREASED THE FOLLOWING?



HOW WOULD YOU DESCRIBE YOUR FEELINGS TOWARDS SYRIAN REFUGEES?

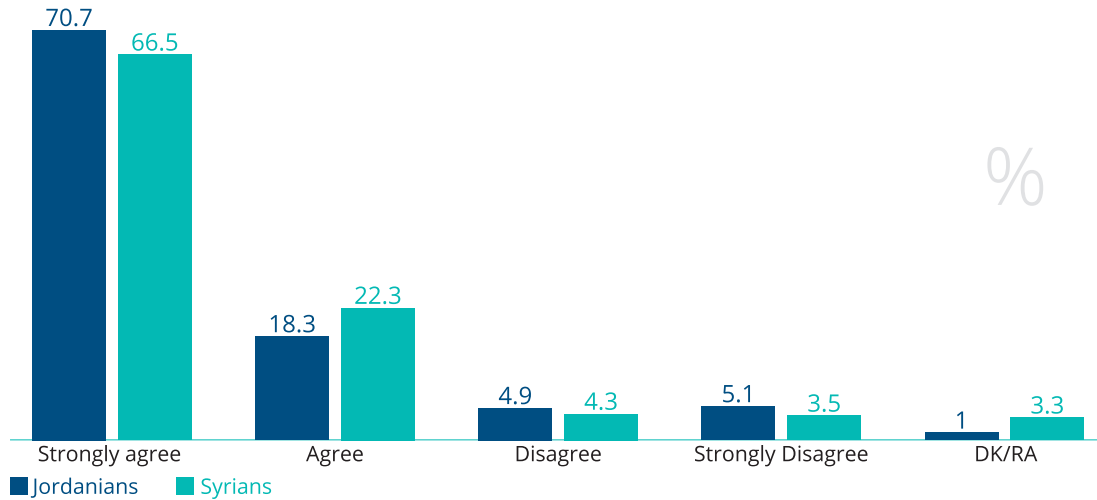


WHAT POSITIVE EFFECTS HAVE THE SYRIAN REFUGEES HAD?

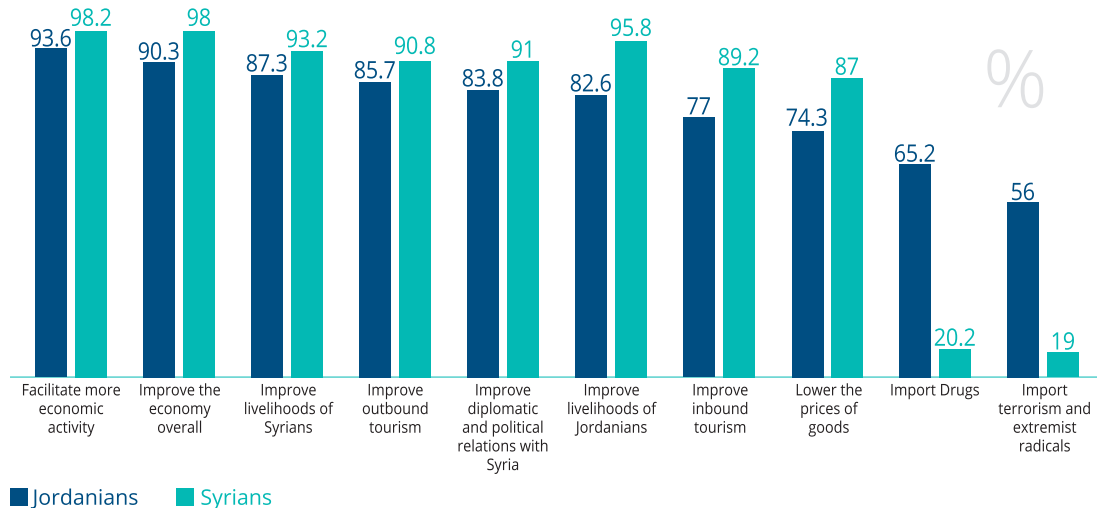


SECTION IV REOPENING THE BORDERS WITH SYRIA ▶▶

WHAT DO YOU THINK OF OPENING THE BORDER WITH SYRIA?

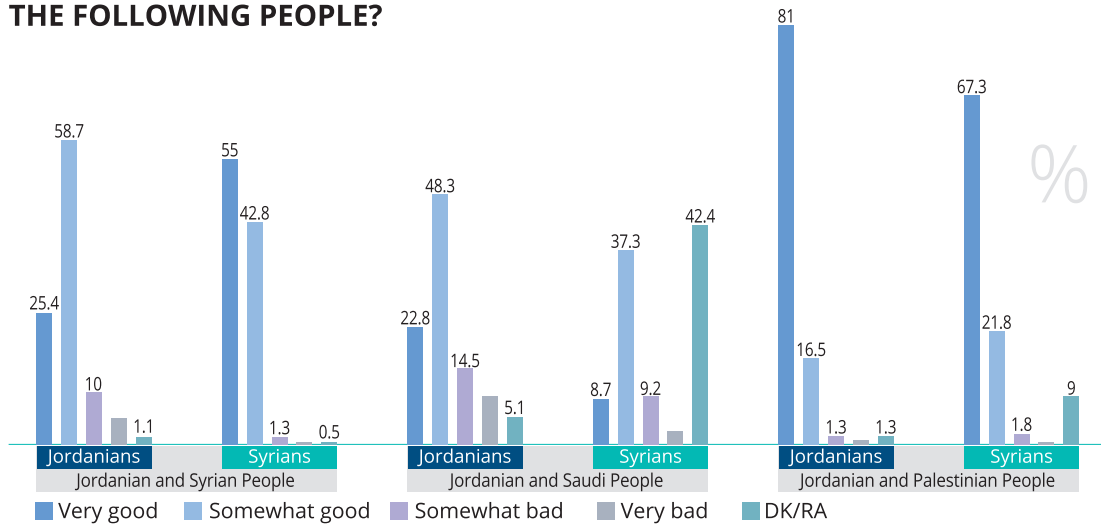


DO YOU THINK OPENING THE BORDER WITH SYRIA WILL HAVE THE FOLLOWING EFFECTS?

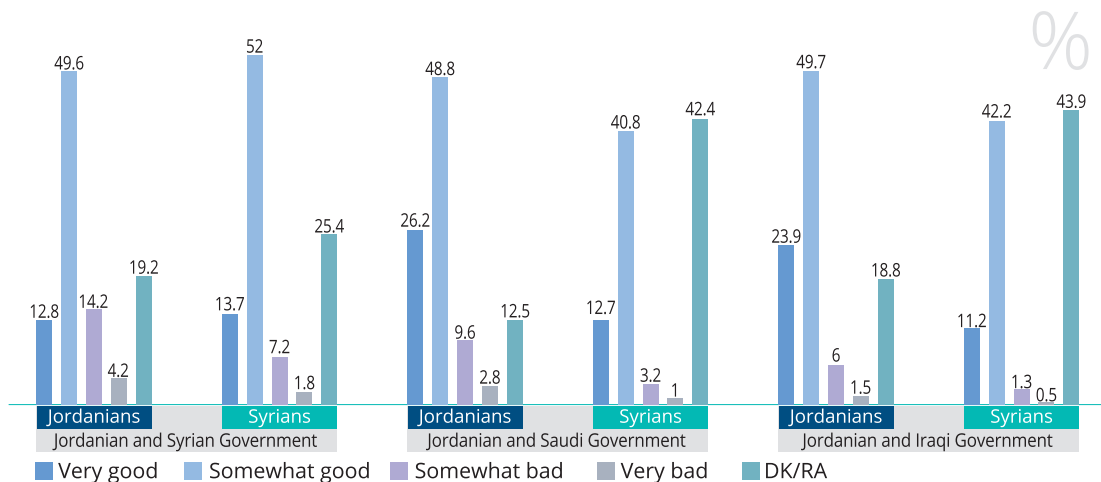


SECTION V POLITICAL PERCEPTIONS ▶▶

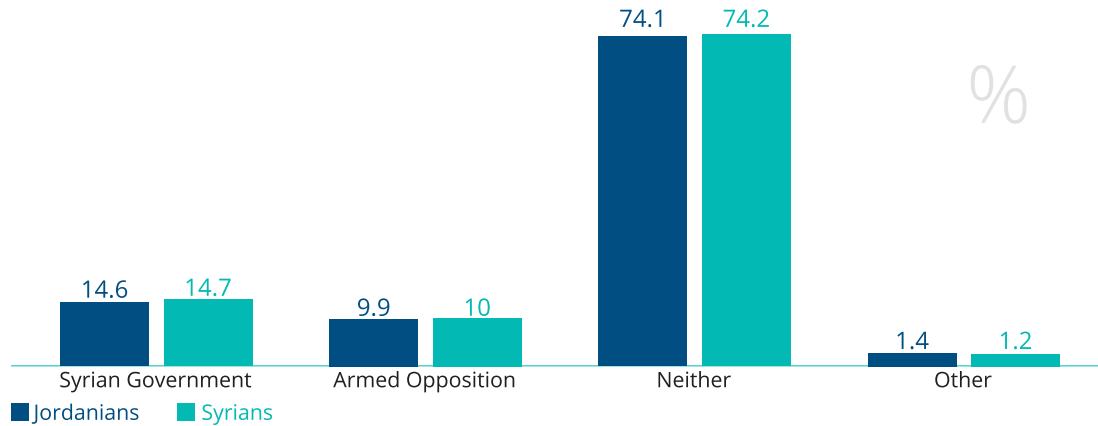
HOW DO YOU DESCRIBE THE POLITICAL RELATIONS BETWEEN THE FOLLOWING PEOPLE?



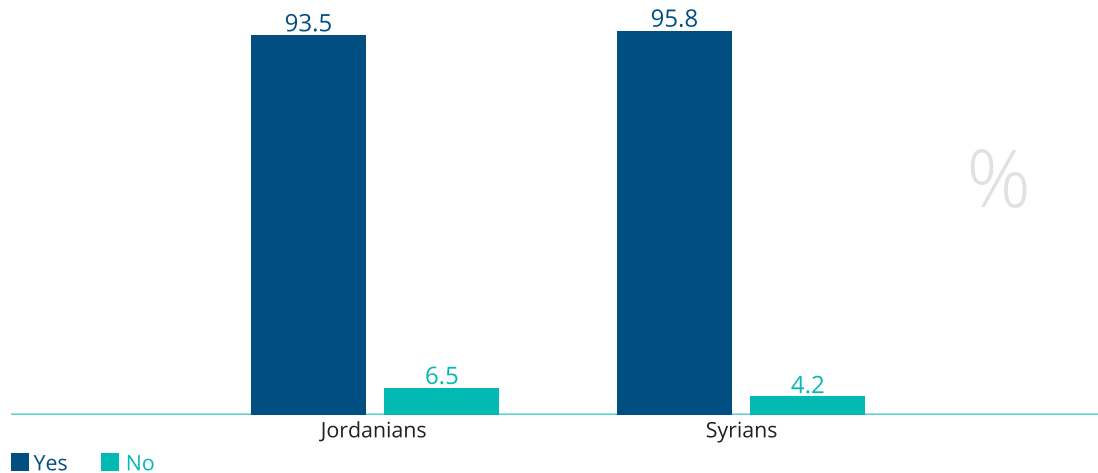
HOW DO YOU DESCRIBE THE POLITICAL RELATIONS BETWEEN THE FOLLOWING GOVERNMENTS?



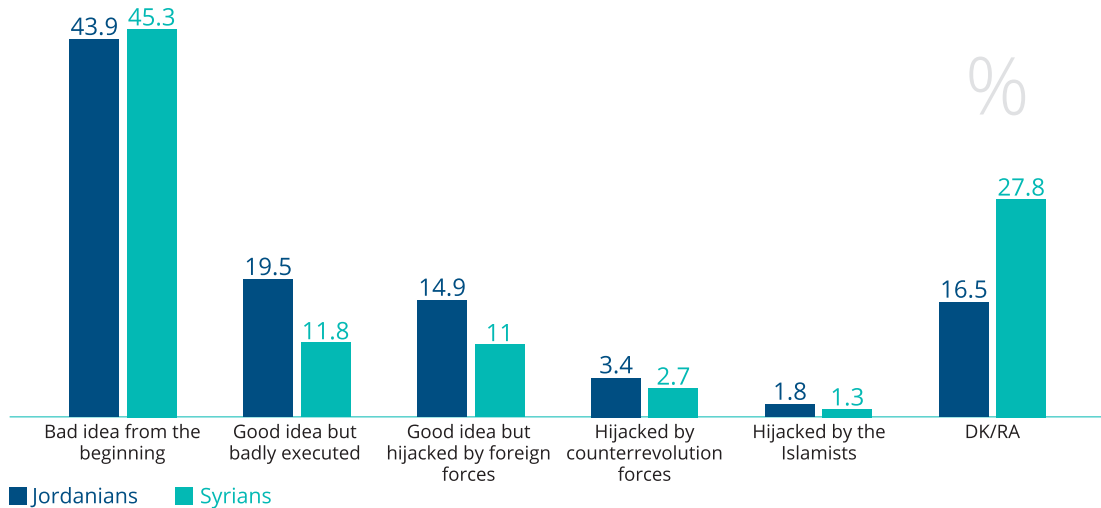
IN THE ONGOING CONFLICT IN SYRIA BETWEEN THE SYRIAN GOVERNMENT AND THE ARMED OPPOSITION, ARE MORE SUPPORTIVE OF:



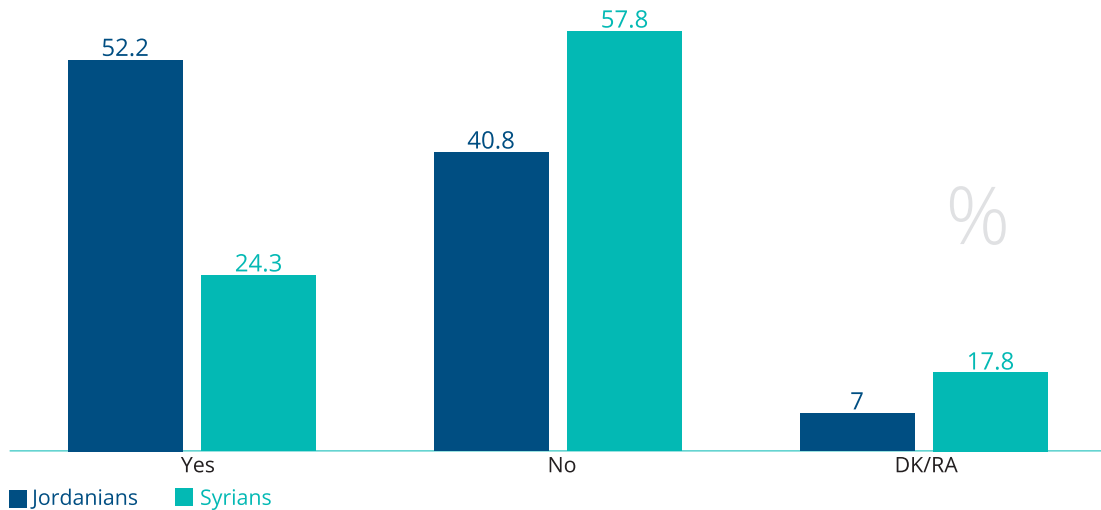
DO YOU BELIEVE THAT JORDAN SHOULD HAVE DONE MORE TO SUPPORT SYRIAN REFUGEES?



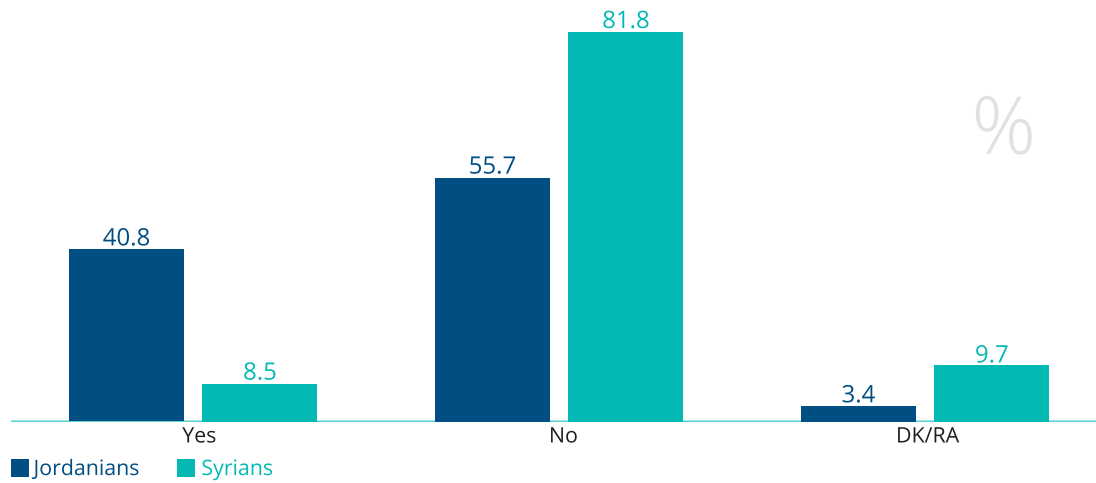
HOW DO YOU VIEW THE ARAB SPRING?



DO YOU EXPECT A NEW WAVE OF PROTEST IN THE ARAB WORLD?

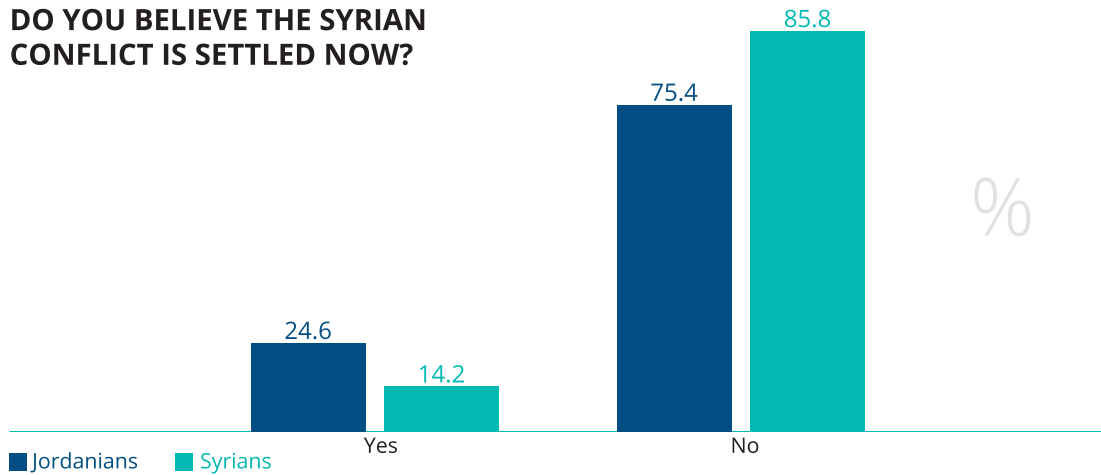


DO YOU EXPECT A NEW WAVE OF PROTEST IN THE JORDAN?

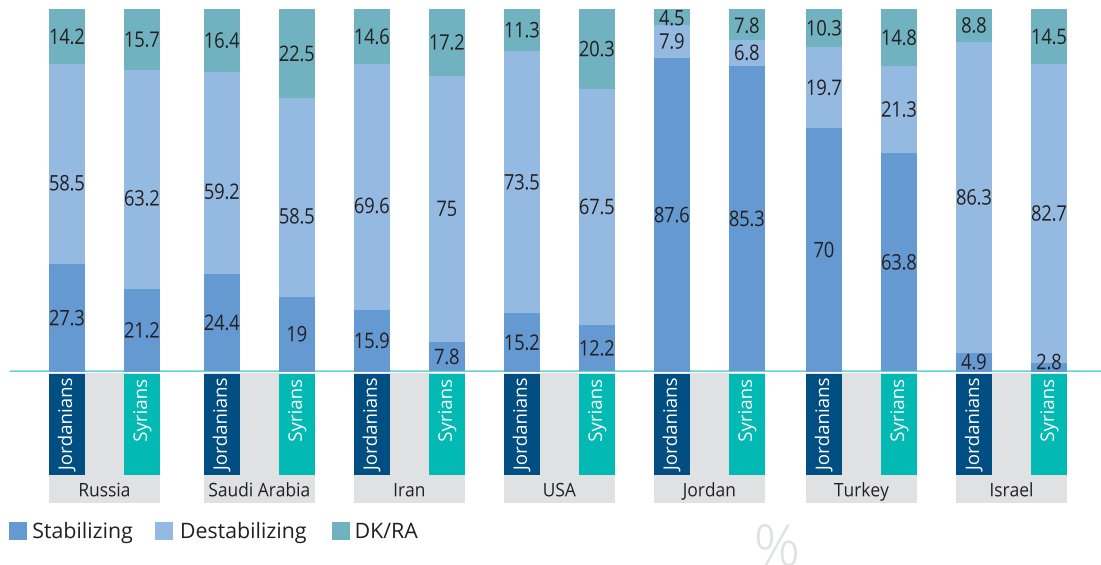


SECTION VI THE SYRIAN CONFLICT ►►

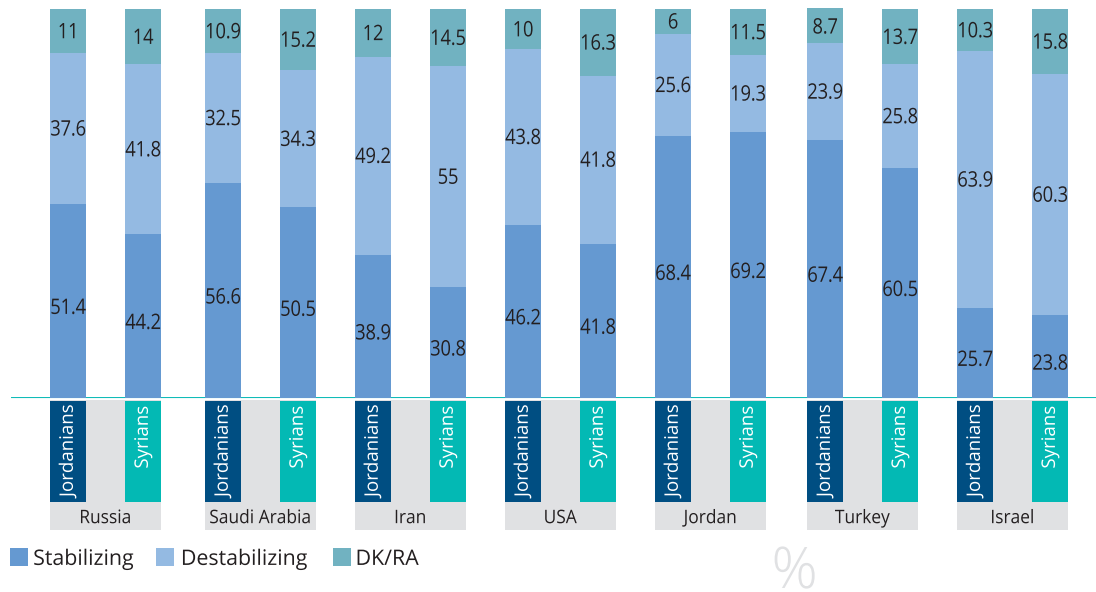
DO YOU BELIEVE THE SYRIAN CONFLICT IS SETTLED NOW?



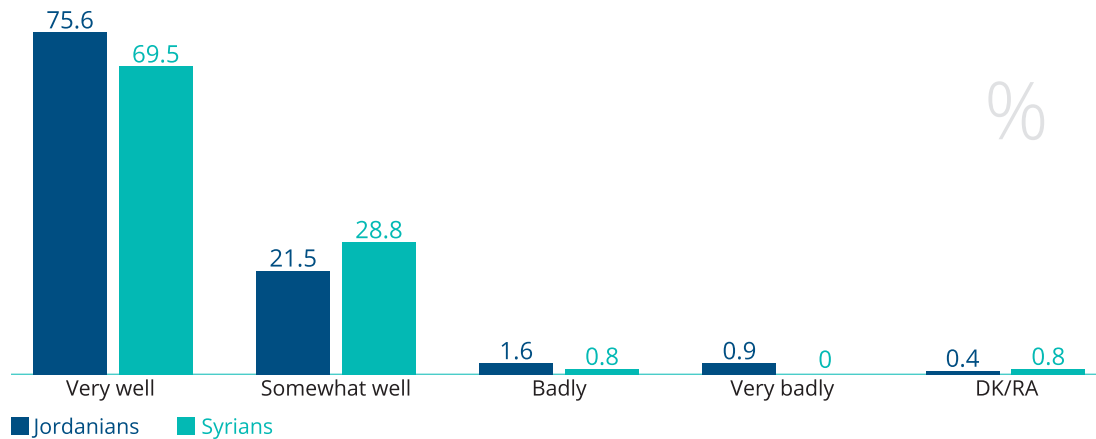
HOW DO YOU VIEW THE FOLLOWING COUNTRIES' ROLES IN THE SYRIAN CONFLICT?



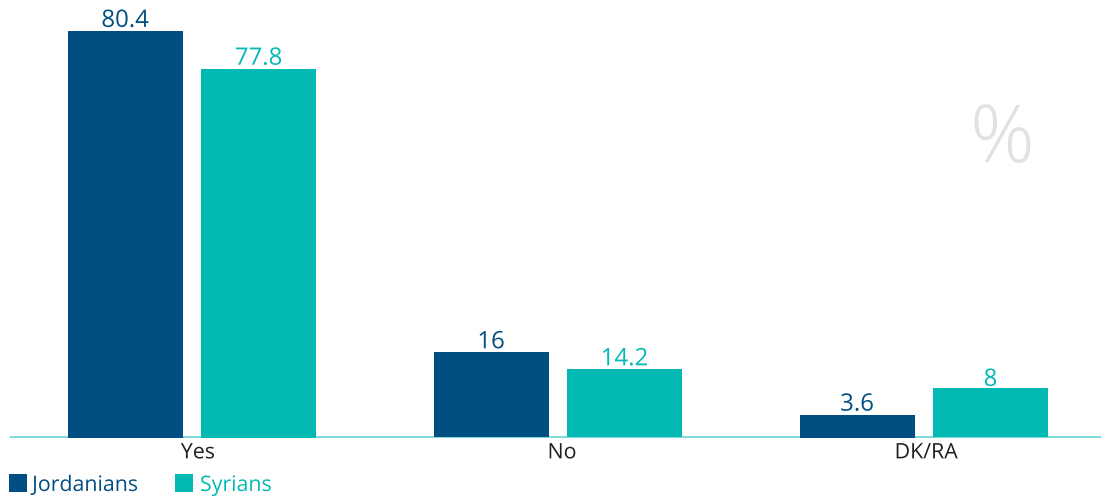
SHOULD THE FOLLOWING COUNTRIES HAVE A BIGGER OR SMALLER ROLE IN THE FUTURE OF SYRIA?



HOW WELL DID JORDAN DEAL WITH THE SYRIAN CRISIS?

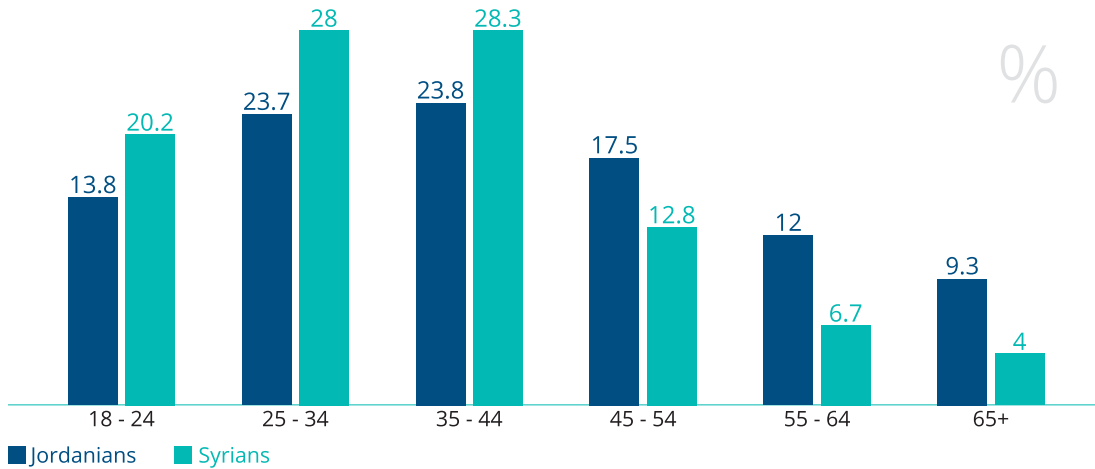


DO YOU THINK, 10 YEARS FROM NOW, SYRIA WILL BE PEACEFUL AND STABLE?

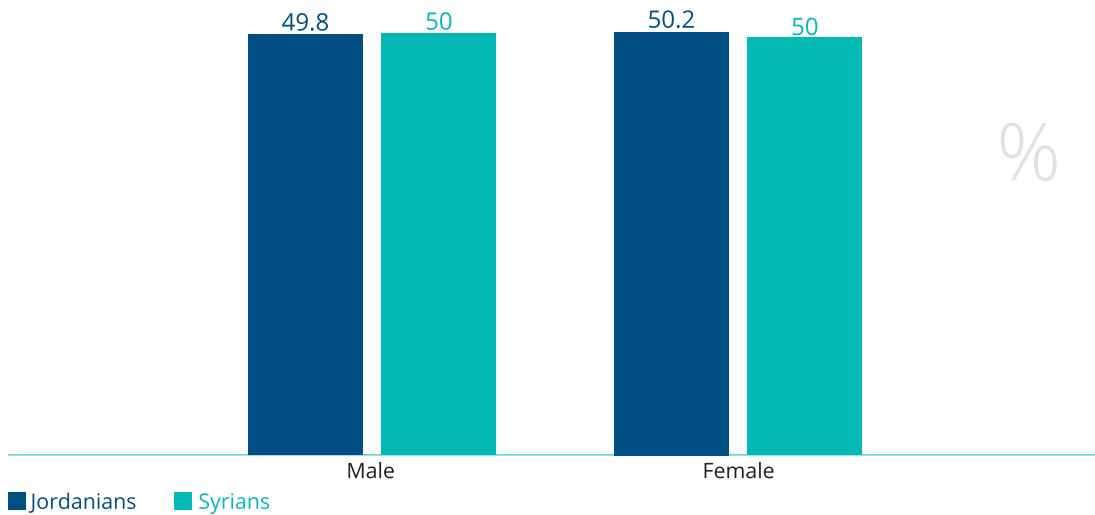


DEMOGRAPHICS

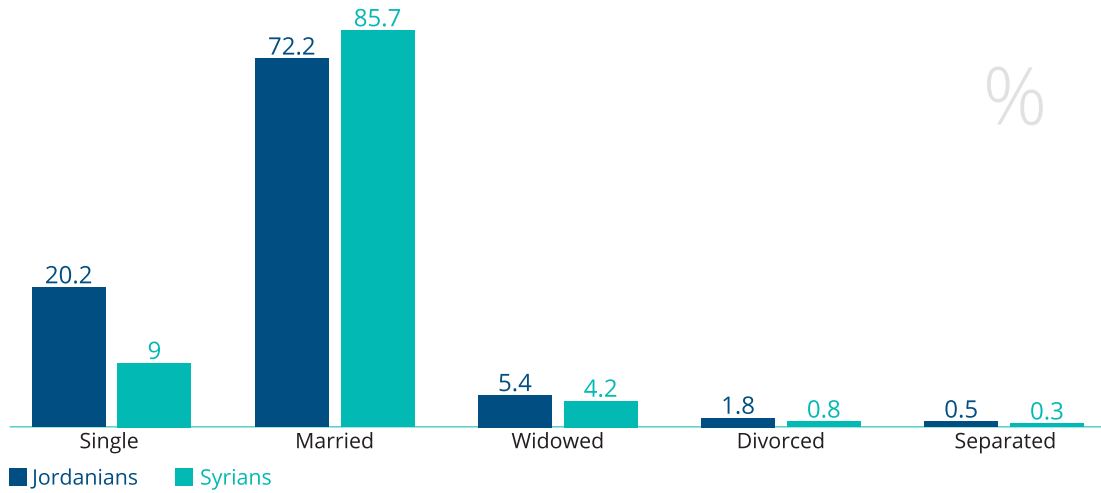
AGE



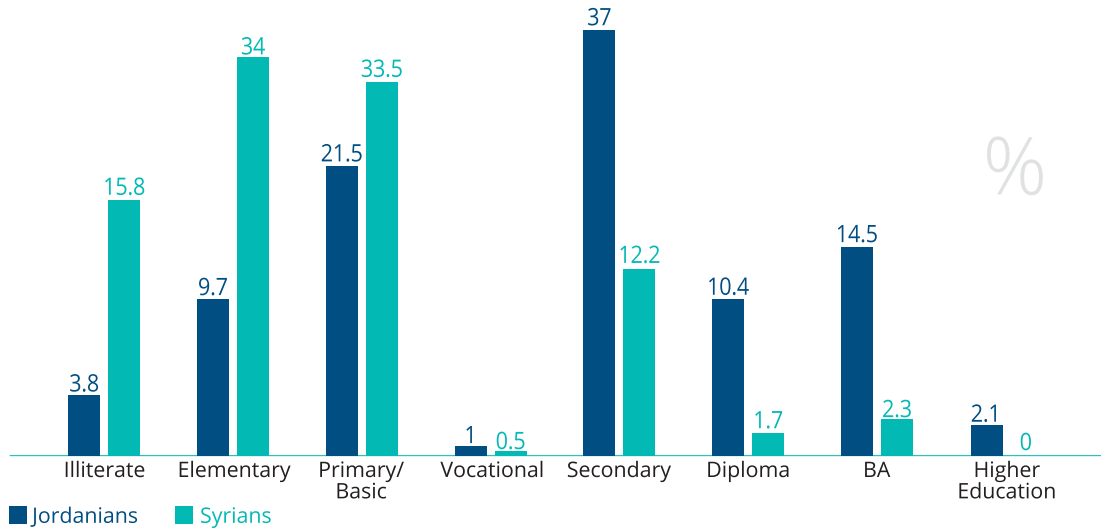
GENDER



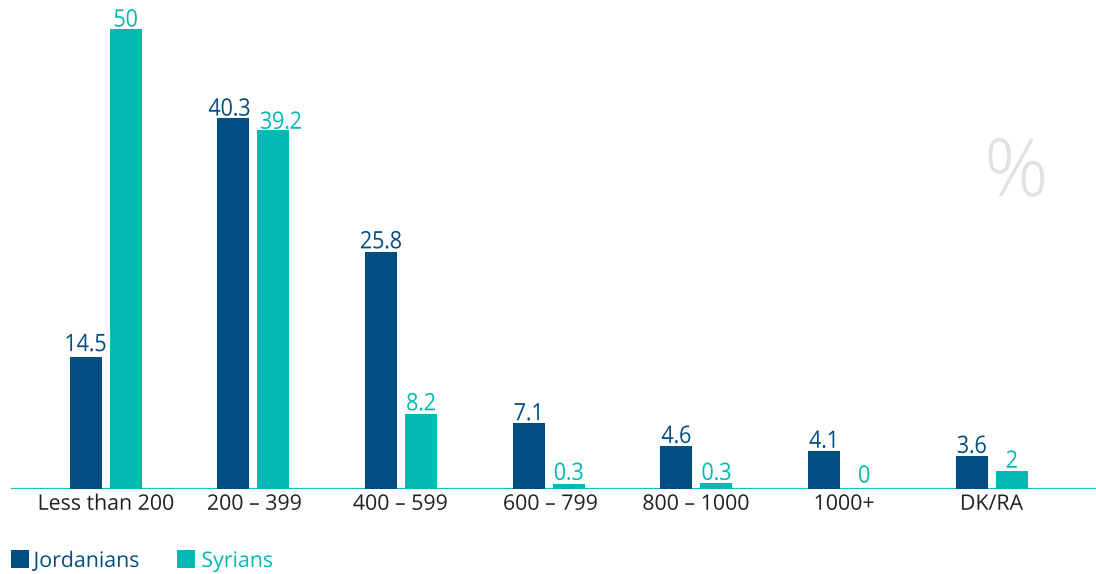
SOCIAL STATUS



EDUCATION LEVEL



WHAT IS THE INCOME LEVEL OF THIS HOUSEHOLD FROM ALL SOURCES?
(BREADWINNER, YOUR INCOME, OTHER EARNERS, OTHER INCOME IN JOB?)





Prepared for



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